

# Client Request Form – Redraws and Transfers

Please email to [connective@mycustomercare.com.au](mailto:connective@mycustomercare.com.au)

Your Loan ID

Borrower Details	Title	Surname	Given Name(s)
Borrower 1	_____	_____	_____
Borrower 2	_____	_____	_____
Borrower 3	_____	_____	_____
Borrower 4	_____	_____	_____

## Contact details

Please provide current contact details, as we may need to contact you to clarify the information on this request form.

Private: ( ) \_\_\_\_\_ Mobile: \_\_\_\_\_  
 Business: ( ) \_\_\_\_\_ Email address: \_\_\_\_\_

## Once-Off Redraw<sup>#</sup>

I would like to redraw funds, please withdraw from the loan account ID provided at the top of this request form, to the nominated bank account (Nominated Account), from which I make loan repayments as follows:

Total amount to be debited to your loan account ID (as above)	–	Manual Transaction fee	=	Net amount to be credited to your Nominated Account	On this date*
<input type="text"/>		<input type="text" value="\$45.00"/>		<input type="text"/>	<input type="text" value="/ /"/>

**NB:** Manual Transaction Processing Fee of \$45 will be debited to your loan account if you request the Lender to process this written request. Otherwise, this transaction can be processed via the internet or phone free of charge.

## Ongoing Redraw<sup>#</sup>

I would like to arrange an ongoing redraw, please withdraw from the loan account ID provided at the top of this request form, to my Nominated Account on an ongoing basis as follows:

Redraw Amount	Commencement Date*	Redraw Frequency	I would like the ongoing redraw to be continuous <input type="checkbox"/>
<input type="text"/>	<input type="text" value="/ /"/>	<input type="text"/>	OR to end on: <input type="text" value="/ /"/>

## Transfer

Total amount to be debited to the Loan account ID specified below:	–	Manual Transaction fee	=	Amount to be credited to the Loan account ID specified below
<input type="text"/>		<input type="text" value="\$45.00"/>		<input type="text"/>

From Loan ID:  To Loan ID:

**NB:** Manual Transaction Processing Fee of \$45 will be debited to your loan account if you request the Lender to process this written request. Otherwise, this transaction can be processed via the internet or phone free of charge (details for accessing these services at bottom of page).

I would like to apply the transfer towards my loan repayment(s) due in the next calendar month<sup>^</sup>

Signatures	Signature	Full Name	Date
Borrower 1	_____	_____	_____
Borrower 2	_____	_____	_____
Borrower 3	_____	_____	_____
Borrower 4	_____	_____	_____

\* Advantage, will seek to credit funds to your Nominated Account after the close of business on the date you select. Please note that it can take up to three business days from the date Advantage processes this request to transfer funds to your Nominated Account.

<sup>^</sup> We will apply the transfer first to loan repayments due, on the loan account you identify in the "To Loan ID" field, within one month after the transfer clears.

<sup>#</sup> Subject to loan terms.